



Accessibility Policy

At PB Group, we are committed to providing accessible products and services to all of our customers, including those with disabilities. We strive to remove any barriers that may prevent customers from accessing our products and services.

Accessibility Features:

- Our website is designed to be accessible, with easy-to-use navigation and clear labelling of content.
- We provide alternative formats for our product documentation, such as large print, audio, and braille.
- We train our customer service representatives to assist customers with disabilities respectfully and courteously.
- We use assistive technology, such as screen readers, to ensure that our software and systems are accessible to all users.
- We provide accessible parking spaces and entrances for our physical locations.
- We offer accessibility options for our products and services, including adjustable font sizes, high contrast settings, and keyboard shortcuts.
- Feedback and Complaints:
- PB Group welcomes feedback from our customers regarding our accessibility efforts. If you have any comments or suggestions on how we can improve our accessibility, please contact us using the information provided on our website.

If you encounter any barriers to accessing our products or services, please contact us as soon as possible. We will work to resolve the issue promptly and provide an alternative means of access, if necessary.

We are committed to providing accessible products and services to all of our customers and will continue to review and improve our accessibility policies and practices.